



REAC & BSC Aquatic Education Swim School & Squad Enrolment Form

Day (s) Preferred: _____

Time(s): _____

Participants

Last/Family Name: _____

First Child: _____ Level: _____ D.O.B. _____

Second Child: _____ Level: _____ D.O.B. _____

Third Child: _____ Level: _____ D.O.B. _____

Address: _____ P/C: _____

Best contact number: _____ Email: _____

Parent / Guardian (in Case of emergency)

First Name: _____ Last Name: _____

Relationship: _____

Medical History

Medication requirements: _____

Payments & Missed Lessons

- A 2 lesson deposit for Swim School or 1 week deposit for Squad is required for confirmation of enrollment. The deposit is redeemed when a swimmer leaves the program as 2 lessons or 1 week Squad after all lessons or sessions have been paid for in full.
- All starfish lessons require payment for the whole term on enrollment
- Weekly payment for all other swim school levels is required on the day of the lesson at the gate reception
- Payment for Squad is required weekly prior to the 1st session at the gate reception
- There are no make up lessons and all missed lessons must be paid for. When a swimmer misses 2 lessons without payment their place in the program will be deemed vacant and the 2 lesson deposit be paid again to confirm enrollment.
- Turning up to squad scheduled sessions are the swimmers obligation, missed sessions will not be credited or refunded. Swimmers can do extra sessions in following weeks to make up missed sessions

- All care is taken with children and students enrolled in the aquatic education programs at BSC & REAC. All teachers are Austswim accredited and have signed the statutory "Working With Children" requirements.
- For any issues or concerns or to clarify terms and conditions please speak to the Centre Coordinator at the centre
- Parents should read and be aware of the Squad and Swim School policy prior to proceeding and read terms and conditions on reverse

I have read and understood the Terms and Conditions of the Aquatic Education Programs

Parent / Guardian Signature: _____ Date: _____

Privacy Statement

Pamstream Aquatics & Leisure Management values your privacy and so we take great care with your personal details. Your details will not be sold or disclosed to third parties and are only accessible to authorized staff members at the Centre. Your details will only be used by us for the intended purpose in which they were provided. To change any of your details please contact the centre on **REAC 02 9649 9125** and **BSC 02 9150 4594**

Swim School Terms and Conditions

- All enrolments require an assessment of your child's swimming ability and completion of the enrolment form. Assessments are free and can be arranged over the phone.
- A 2-lesson deposit is required on enrolment. On enrolment all efforts will be made to provide your preferred time and day(s). Deposits required Seahorse, Octopus, Turtles and Crocodiles \$24 and Starfish \$30.
- The deposit is redeemable only when a swimmer leaves the program. Therefore 2 weeks notice from swimmers is required when leaving the program.
- Payment for the lesson is required on the day of the lesson at the gate reception.
- A missed lesson payment should be paid for on the next lesson. If 2 lessons are missed the swimmers deposit is not redeemable and class position is deemed vacant.
- All missed lessons must be paid for as no credits are given. If a swimmer misses a lesson a make up lesson can be arranged if prior notice is given or a doctor's certificate is provided.
- All fees are not transferable and non refundable, however the centre may refund a swimmer under extraordinary circumstances. Therefore customers are advised to chose carefully and are reminded that swimmers are committing to lessons until notice of leaving is given

Squad Training Terms and Conditions

- All enrolments require an assessment of your child's swimming ability and completion of the enrolment form. Assessments are free and can be arranged over the phone.
- A 1 week deposit is required on enrolment. Deposits required Gold Squad \$30, Development Squad \$25, Junior Squad \$20, Barracuda Squad \$20 and Health and Recreation Squad \$15.
- The deposit is redeemable only when a swimmer leaves the program. Therefore 1 weeks notice from swimmers is required when leaving the program
- Payment for squad is required weekly prior to session at the gate reception.
- Turning up to schedule sessions are the swimmers obligation, missed sessions will not be credited to the next week or make up session's scheduled.
- All fees are not transferable and non refundable, however the centre may refund a swimmer under extraordinary circumstances. Therefore customers are advised to chose carefully and are reminded that swimmers are committing to sessions each week until notice of leaving is given

General Terms and Conditions for Swim School and Squad

- Placement into classes is based on a swimmers ability and Centre Management discretion.
- Assessments are ongoing and swimmers progress as ability improves.
- Parents are advised to read and agree to the actual program policy prior to committing to the program. Policies are available on enrolment
- Parents must allow teachers to reasonably supervise their children during all lessons and should not approach children or teachers during lessons.
- All fees include admission for parents/guardians and children at time of session or lesson. Parents/guardians are entitled to discounted admission outside lesson/squad times while enrolled in the program. Please speak to Centre Management.
- Lessons and Squad Sessions do not proceed on public holidays.
- Lessons and Squad Sessions will proceed in all weather unless deemed unsafe by Centre Management, if in doubt please call the Centre **BSC 9150 4594 REAC 9649 9125**
- Family Discounts apply please enquire during the enrolment process.
- A 50 cent fee applies to all debit & credit card payments or purchases